

THE KHAMGAON URBAN CO-OP. BANK LTD., KHAMGAON



(MULTISTATE SCHEDULED BANK) REG.No.MSCS/CR/107/2000

HEAD OFFICE : 'Dhanwardhini' Shriram Shaligram Plot,
KHAMGAON - 444303 Dist. Buldana

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IT Department

REQUEST FOR PROPOSAL (RFP)

For DESIGN, DEVELOPMENT, HOSTING & DEPLOYMENT OF WEBSITE

Introduction:-The Khamgaon Urban Co-operative Bank Ltd.(Multi-State Schedule Bank) having its Head office at Khamgaon, Dist Buldhana. There are 37 Branches in Maharashtra and Madhya Pradesh state. We are seeking proposals from web development agencies or individual consultants to design, develop, and maintain a website that will better serve our strategic objectives and enhance our online presence.

Website Audience: -This site is for a wide range of visitors, including Our Customers, businesses, government officials, bankers, media, NGOs, farmer, college students, Professionals and the general public.

Overview: - The primary objective of this RFP is to select a partner for the comprehensive development of a website and migrate data of old website, followed by ongoing maintenance and support.

Scope of Work: -

1)Migration of Existing Website: -

Migration of relevant content from our existing website to the new platform. Map existing functionalities to the new platform, ensuring compatibility and identifying any necessary enhancements or adjustments.

2) Hosting and Server Maintenance

The selected vendor will be providing and managing the hosting environment for the new website, ensuring its optimal performance, security, and availability. This includes:

Hosting Provisioning: Recommending and setting up a suitable hosting solution that can scale with anticipated traffic and data growth.

Server Setup & Configuration: Server setup, configuration, and optimization for the chosen CMS and website functionalities.

Uptime Guarantee: Maintaining a high level of website uptime, with a minimum guarantee of 99.95 %

Security Management: Implementing and regularly updating server-level security.

Software Updates: Keeping all server-side software and the CMS core/plugins up-to-date with the latest security patches and versions.

SSL Certificate Management: Procurement, installation, and renewal of SSL/TLS certificates to ensure secure data transmission.

3)General Scope: -

i)The Design and development of the website should be completed maximum within 15 days the date of work order issues

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ii)Website should be in specific manner so that authorize official can easily maintain the respective content themselves.

iii)There Should be clear distinction in content for authorized user and general public. This website should be Role based access to be given to user to perform activities like upload files, create & update the content etc

iv)Website has a Copyright Policy, Terms & Conditions and Privacy Policy, prominently displayed on the homepage.

v)In case, bank request for Data Migration from existing website To new website at that time bidder must co-operate with new vendor. The prescribed technology (i.e. Front end and back end technology an database) of the website will be shared with successful bidder. Bidder has to accomplished this work without any additional cost

4) Technical Scope: -

The Website shall be bilingual (English, Marathi).

I)Website should be compatible to all major browsers (i.e. Firefox, Internet explorer, opera, Google Chrome, Safari etc.)

II) Website should be Responsive design for optimal viewing on various devices (desktop, tablet, mobile).

III) Any user input system must have captcha system (Captcha must be neat and clean).

IV)Developer must ensure that, not to violate any copyright law related to images, templates, code etc

V) No Installation of third party scripts to track user activity ad-scripts, hidden back links to other irrelevant website

VI) Quick-loading, low maintenance, secure site with standard user permissions and management capability.

VII) Reduction in average page load time across the site, meeting industry standards and challenging environments.

VIII) Information security measures to handle typical attacks observed in the past and new vulnerabilities to be implemented.

IX) The websites should facilitate social media integration.

X)Search Engine Optimization of websites must ensure high rank on web searches and all relevant techniques for SEO (Search Engine Optimization) must be adopted.

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XI) Websites to comply with the latest web standards. Sufficient security measures should be applied against vulnerabilities e.g. hacking / sql- injection-attack etc and Take all security measure for maintain website secure

XII) The home pages must be designed to easily incorporate streaming of videos, Flash or JavaScript animations, slideshow or any other type of multimedia content.

XIII) Copy paste, right click, view source etc should be disabled to protect the website content and image.

XIV) Regular security audits and penetration testing recommendations.

5)The Operation and Maintenance will consist: -

i) Resolution of errors/bugs (if any), website updates, changes in the website that may be necessary due to legal / statutory changes etc.

ii)Deploy adequate facilities management personnel to maintain the Website as per the service level requirements

iii)Periodically update and insert pages / contents as per Bank directives.

iv)No extra cost shall be remunerated by Bank on account of such maintenance activities mentioned herein above.

Tender Submission Details:

Submission Date: Bidder submit quotation through below mention mail id with two format before Date-26-12-2025

1)Technical Detail and Company Detail with client list

2)Commercial Detail (password Protected)

Mail Id for submit Bid :-

To Mail Id		CC Mail ID	
dadhich@khamgaonbank.in	rushibhalerao@khamgaonbank.in	santoshjadhao@khamgaonbank.in	dnyaneshwarjadhav@khamgaonbank.in
Assistant Manager	IT-Head	Chief Manager-IT	CEO

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General Terms and conditions:

- 1) Bank reserves rights to lower the quantity or to extend the quantity or to be procure or to cancel the complete requirement
- 2) Bank reserves rights to accept or reject quotation or change the configuration.
- 3) Bank will undergo both technical and commercial evaluation.
- 4) Bank reserves rights to change or extend period of procurement
- 5) Bank reserves all rights related procurement process under this project.
- 6) For other terms and conditions bidder should sign separate NDA and SLA .
- 7) Other technical terms and terms of implementation of complete Project will be discussed at the time of order and agreement.

The above date are likely to remain unchanged. However, Bidders should check the email from bank or website of bank for any changes/addendums to the above dates and/or any other changes to this RFP.

No further discussion/interface will be granted to bidders whose bids have been technically disqualified.

The Bank reserves the right to accept or reject in part or full any or all the offers without assigning any reasons whatsoever.

Payment Terms and Conditions:

- 1) GST will be paid extra as applicable.
- 2) TDS will be deducted as applicable.

Negotiation:

The vendor has to submit a negotiable and appropriate cost.

The bank is under no obligation to accept the lowest offer received in response to this tender and reserves the right to split the order or reject any or all the offers including incomplete offers without assigning any reason whatsoever.

Date :-16-12-2025

The Khamgaon Urban Co-Opp. Bank Ltd.